



NEW FOR 2019 – RENEW YOUR LIONS PARK POOL SEASON PASS ONLINE

Registration Begins:

Resident = March 11 at 9:00am

Non-Resident & Neighborly = March 18 @ 9:00am

Early Bird Discount ends Friday, April 12

WHO CAN RENEW ONLINE?

Families and individuals who are purchasing the same pass as 2018. (*ex. Family Pass = Family Pass*). If you wish to change the type of Pass, then you will have to process through the Park District office (*ex. Family Pass to Family Plus*).

If you are changing the type of pass or prefer to process through the Park District office, 315 Chicago Avenue, Clarendon Hills, then you must complete the 2019 Pool Pass Registration form (link on website). You may submit the Pool Pass Form via email info@clarendonhillsparkdistrict.org or fax 630-323-5362 and we will call for payment.

You don't have to complete a Pool Pass form if renewing online.

INSTRUCTIONS FOR RENEWING PASS

1. Follow **CLICK HERE TO REGISTER** (*right column between the brochures*)
2. Login to your account. A Username and Password should have been given to you when you created your household. If you set-up your Household at Lions Park Pool, they may not have given you this information. NOTE: The assigned Username and Password was a number (*it is not your email*). You may have personalized your Username & Password under My Account
 - a. *If you need assistance with retrieving your Username or Password, call the Park District at 630-323-2626 during normal business hours M-F 9am-5pm and Sat 9am-12pm.*
3. Under the **SEARCH** tab – select **Pool Pass Search**
4. Select the **Pass** you had in 2018 and click on the **Green Box to Add to Cart**
5. If purchasing a Family Pass, members who are eligible in the household will auto populate to the cart.
6. For each person getting a Pass, you will be asked “**Renew Pass?**” **Yes** and accept the Aquatic Waiver by checking the box. (*These prompts will appear for every family member getting a Pass.*)
7. Checkout – using Visa or Mastercard
8. Once you complete checkout - the Pass is active for 2019
9. Passes are be issued at **Lions Park Pool** (*opening day May 25*). If you have your 2018 Pass you can use it, or have pass/es reprinted or take a new picture (*recommended for children under 10*),

Some Exceptions to Online Renewal:

1. Changing the type of Pass (*ex. Non-Resident to Resident, Individual to Senior, Family to Family Plus, etc.*)
2. Young family member – if a child didn't have a pass in 2018 because they were under 3 years old – you will have to contact the office to have them added to the 2019 Pass.
3. There is an outstanding balance on the Household account.
4. Nanny Pass is not eligible for online renewal (*pass option for Clarendon Hills families*).
5. 5 Visit Pass is not eligible for online renewal.

If you have any questions or need assistance, please call the Park District at

630-323-2626 or email info@clarendonhillparkdistrict.org